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SUBSTITUTE SENATE BILL 5221

State of Washington 57th Legislature 2001 Regular Session

By Senate Committee on Human Services & Corrections (originally sponsored by Senators Kohl-Welles, Winsley, Hargrove, Long, Costa and McAuliffe)

READ FIRST TIME 02/16/01.

- 1 AN ACT Relating to increasing public and parental access to
- 2 information regarding child care service; amending RCW 74.15.130 and
- 3 74.15.020; adding new sections to chapter 74.15 RCW; creating new
- 4 sections; and prescribing penalties.
- 5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 6 <u>NEW SECTION.</u> **Sec. 1.** The legislature finds that consumers of
- 7 child care services have a legitimate interest in receiving timely
- 8 information about child care service providers in order to make
- 9 meaningful choices regarding the facilities and people who provide care
- 10 for their children.
- 11 The legislature finds that parents often do not receive timely
- 12 information about enforcement actions when complaints are made alleging
- 13 serious issues affecting the health or safety of children. The
- 14 legislature intends to utilize the state's improved ability to collect
- 15 and manage information about child care service providers by requiring
- 16 that all relevant licensing actions and enforcement actions be reported
- 17 to appropriate individuals and organizations in a timely manner.

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- NEW SECTION. Sec. 2. A new section is added to chapter 74.15 RCW to read as follows:
- 3 (1) Every child day-care center and family day-care provider shall 4 prominently post the following items, clearly visible to parents and 5 staff:
 - (a) The license issued under this chapter; and

- 7 (b) A notice that inspection reports and any notices of enforcement 8 actions for the previous three years are available from the licensee 9 and the department.
- 10 (2) The department shall disclose, upon request, the receipt, 11 general nature, and resolution or current status of all complaints on 12 record with the department after the effective date of this act against 13 a child day-care center or family day-care provider that result in an 14 enforcement action.
- This section shall not be construed to require the disclosure of any information that is exempt from public disclosure under chapter 42.17 RCW.
- NEW SECTION. Sec. 3. A new section is added to chapter 74.15 RCW to read as follows:
- (1) Every child day-care center and family day-care provider shall have readily available for review by the department, parents, and the public a copy of each inspection report and notice of enforcement action received by the center or provider from the department for the past three years. This subsection only applies to reports and notices received on or after the effective date of this act.
- (2) The department shall make available to the public during business hours all inspection reports and notices of enforcement actions involving child day-care centers and family day-care providers consistent with chapter 42.17 RCW. The department shall include in the inspection report a statement of the corrective measures taken by the center or provider.
- 32 **Sec. 4.** RCW 74.15.130 and 1998 c 314 s 6 are each amended to read 33 as follows:
- (1) An agency may be denied a license, or any license issued pursuant to chapter 74.15 RCW and RCW 74.13.031 may be suspended, revoked, modified, or not renewed by the secretary upon proof (a) that the agency has failed or refused to comply with the provisions of

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- 1 chapter 74.15 RCW and RCW 74.13.031 or the requirements promulgated $\,$
- 2 pursuant to the provisions of chapter 74.15 RCW and RCW 74.13.031; or
- 3 (b) that the conditions required for the issuance of a license under
- 4 chapter 74.15 RCW and RCW 74.13.031 have ceased to exist with respect
- 5 to such licenses. RCW 43.20A.205 governs notice of a license denial,
- 6 revocation, suspension, or modification and provides the right to an 7 adjudicative proceeding.
- 8 (2) In any adjudicative proceeding regarding the denial, 9 modification, suspension, or revocation of a foster family home 10 license, the department's decision shall be upheld if there is
- 12 (a) The applicant or licensee lacks the character, suitability, or 13 competence to care for children placed in out-of-home care, however, no 14 unfounded report of child abuse or neglect may be used to deny 15 employment or a license;

reasonable cause to believe that:

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- 16 (b) The applicant or licensee has failed or refused to comply with 17 any provision of chapter 74.15 RCW, RCW 74.13.031, or the requirements 18 adopted pursuant to such provisions; or
- 19 (c) The conditions required for issuance of a license under chapter 20 74.15 RCW and RCW 74.13.031 have ceased to exist with respect to such 21 licenses.
- 22 (3) In any adjudicative proceeding regarding the denial, 23 modification, suspension, or revocation of any license under this 24 chapter, other than a foster family home license, the department's 25 decision shall be upheld if it is supported by a preponderance of the 26 evidence.
- 27 (4) The department may assess civil monetary penalties upon proof that an agency has failed or refused to comply with the rules adopted 28 29 under the provisions of this chapter and RCW 74.13.031 or that an 30 agency subject to licensing under this chapter and RCW 74.13.031 is operating without a license except that civil monetary penalties shall 31 not be levied against a licensed foster home. 32 Monetary penalties levied against unlicensed agencies that submit an application for 33 34 licensure within thirty days of notification and subsequently become 35 licensed will be forgiven. These penalties may be assessed in addition to or in lieu of other disciplinary actions. Civil monetary penalties, 36 37 if imposed, may be assessed and collected, with interest, for each day an agency is or was out of compliance. Civil monetary penalties shall 38 39 not exceed seventy-five dollars per violation for a family day-care

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home and two hundred fifty dollars per violation for group homes, child 1 2 day-care centers, and child-placing agencies. Each day upon which the same or substantially similar action occurs is a separate violation 3 4 subject to the assessment of a separate penalty. The department shall 5 provide a notification period before a monetary penalty is effective and may forgive the penalty levied if the agency comes into compliance 6 7 during this period. The department may suspend, revoke, or not renew 8 a license for failure to pay a civil monetary penalty it has assessed pursuant to this chapter within ten days after such assessment becomes 9 10 final. Chapter 43.20A RCW governs notice of a civil monetary penalty right of an adjudicative proceeding. 11 and provides the preponderance of evidence standard shall apply in adjudicative 12 13 proceedings related to assessment of civil monetary penalties.

- (5)(a) The department may place a child day-care center or family day-care provider on nonreferral status or stop placement status if the center or provider has failed or refused to comply with this chapter or rules adopted under this chapter or an enforcement action has been taken. The nonreferral status or stop placement status may continue until the department determines that: (i) No enforcement action is appropriate; (ii) a complaint is not founded or valid; or (iii) a corrective action plan has been successfully concluded. The department shall then remove the center or provider from nonreferral status and provide appropriate notice to the public and private child care resource and referral agencies.
- 25 (b) The department shall notify appropriate public and private 26 child care resource and referral agencies of the department's decision 27 to take an enforcement action against the center or provider.
- 28 <u>(6) Whenever an enforcement action is taken, the department shall</u>
 29 notify the child care agency subject to the action in writing by
 30 personal service within ten business days.
- NEW SECTION. Sec. 5. A new section is added to chapter 74.15 RCW to read as follows:
- 33 (1) The department shall compile an annual report summarizing all 34 enforcement actions for the previous fiscal year relating to children
- 35 in the care of child day-care centers and family day-care providers.
- 36 The report must be provided to the legislature, the child care
- 37 coordinating committee, and child care resource and referral agencies

38 by August 1st of each year beginning in 2002.

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- (2) The report must include, at a minimum: (a) An analysis of the 1 2 volume and general nature of all reports and disclosures made by the department as required or authorized under section 2 of this act; (b) 3 4 an analysis of the volume and general nature of the enforcement actions, pending complaint investigations, and ongoing corrective 5 action plans for which the department placed centers and providers on 6 7 nonreferral or stop placement status under section 3 of this act; (c) 8 an analysis of the volume and general nature of complaints determined 9 to be invalid, inconclusive, or unfounded; and (d) information about 10 the average length of time required by the department to complete 11 investigations determined to be (i) founded or valid, inconclusive, and (iii) invalid or unfounded. 12
- 13 **Sec. 6.** RCW 74.15.020 and 1999 c 267 s 11 are each amended to read 14 as follows:
- For the purpose of chapter 74.15 RCW and RCW 74.13.031, and unless otherwise clearly indicated by the context thereof, the following terms shall mean:
- 18 (1) "Adverse licensing action" means a denial, suspension,
 19 revocation, modification, or nonrenewal of a license pursuant to RCW
 20 74.15.130, or issuance of a probationary license pursuant to RCW
 21 74.15.125.

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- (2) "Agency" means any person, firm, partnership, association, corporation, or facility which receives children, expectant mothers, or persons with developmental disabilities for control, care, or maintenance outside their own homes, or which places, arranges the placement of, or assists in the placement of children, expectant mothers, or persons with developmental disabilities for foster care or placement of children for adoption, and shall include the following irrespective of whether there is compensation to the agency or to the children, expectant mothers or persons with developmental disabilities for services rendered:
- 32 (a) "Child day-care center" means an agency which regularly 33 provides care for a group of children for periods of less than twenty-34 four hours;
- 35 (b) "Child-placing agency" means an agency which places a child or 36 children for temporary care, continued care, or for adoption;
- 37 (c) "Community facility" means a group care facility operated for 38 the care of juveniles committed to the department under RCW 13.40.185.

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- 1 A county detention facility that houses juveniles committed to the 2 department under RCW 13.40.185 pursuant to a contract with the 3 department is not a community facility;
- 4 (d) "Crisis residential center" means an agency which is a 5 temporary protective residential facility operated to perform the 6 duties specified in chapter 13.32A RCW, in the manner provided in RCW 74.13.032 through 74.13.036;
- 8 (e) "Family day-care provider" means a child day-care provider who
 9 regularly provides child day care for not more than twelve children in
 10 the provider's home in the family living quarters;
- (f) "Foster-family home" means an agency which regularly provides care on a twenty-four hour basis to one or more children, expectant mothers, or persons with developmental disabilities in the family abode of the person or persons under whose direct care and supervision the child, expectant mother, or person with a developmental disability is placed;
- 17 (g) "Group-care facility" means an agency, other than a foster-18 family home, which is maintained and operated for the care of a group 19 of children on a twenty-four hour basis;
 - (h) "HOPE center" means an agency licensed by the secretary to provide temporary residential placement and other services to street youth. A street youth may remain in a HOPE center for thirty days while services are arranged and permanent placement is coordinated. No street youth may stay longer than thirty days unless approved by the department and any additional days approved by the department must be based on the unavailability of a long-term placement option. A street youth whose parent wants him or her returned to home may remain in a HOPE center until his or her parent arranges return of the youth, not longer. All other street youth must have court approval under chapter 13.34 or 13.32A RCW to remain in a HOPE center up to thirty days;
- (i) "Maternity service" means an agency which provides or arranges for care or services to expectant mothers, before or during confinement, or which provides care as needed to mothers and their infants after confinement;
- (j) "Responsible living skills program" means an agency licensed by the secretary that provides residential and transitional living services to persons ages sixteen to eighteen who are dependent under chapter 13.34 RCW and who have been unable to live in his or her legally authorized residence and, as a result, the minor lived outdoors

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- 1 or in another unsafe location not intended for occupancy by the minor.
- 2 Dependent minors ages fourteen and fifteen may be eligible if no other
- 3 placement alternative is available and the department approves the
- 4 placement;
- 5 (k) "Service provider" means the entity that operates a community 6 facility.
 - $((\frac{2}{2}))$ (3) "Agency" shall not include the following:
- 8 (a) Persons related to the child, expectant mother, or person with 9 developmental disability in the following ways:
- 10 (i) Any blood relative, including those of half-blood, and 11 including first cousins, nephews or nieces, and persons of preceding 12 generations as denoted by prefixes of grand, great, or great-great;
- 13 (ii) Stepfather, stepmother, stepbrother, and stepsister;
- (iii) A person who legally adopts a child or the child's parent as
- 15 well as the natural and other legally adopted children of such persons,
- 16 and other relatives of the adoptive parents in accordance with state
- 17 law;

- 18 (iv) Spouses of any persons named in (i), (ii), or (iii) of this 19 subsection (2)(a), even after the marriage is terminated; or
- 20 (v) Extended family members, as defined by the law or custom of the
- 21 Indian child's tribe or, in the absence of such law or custom, a person
- 22 who has reached the age of eighteen and who is the Indian child's
- 23 grandparent, aunt or uncle, brother or sister, brother-in-law or
- 24 sister-in-law, niece or nephew, first or second cousin, or stepparent
- 25 who provides care in the family abode on a twenty-four-hour basis to an
- 26 Indian child as defined in 25 U.S.C. Sec. 1903(4);
- (b) Persons who are legal guardians of the child, expectant mother,
- 28 or persons with developmental disabilities;
- 29 (c) Persons who care for a neighbor's or friend's child or
- 30 children, with or without compensation, where: (i) The person
- 31 providing care for periods of less than twenty-four hours does not
- 32 conduct such activity on an ongoing, regularly scheduled basis for the
- 33 purpose of engaging in business, which includes, but is not limited to,
- 34 advertising such care; or (ii) the parent and person providing care on
- 35 a twenty-four-hour basis have agreed to the placement in writing and
- 36 the state is not providing any payment for the care;
- 37 (d) Parents on a mutually cooperative basis exchange care of one
- 38 another's children;

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- 1 (e) A person, partnership, corporation, or other entity that 2 provides placement or similar services to exchange students or 3 international student exchange visitors or persons who have the care of 4 an exchange student in their home;
- 5 (f) Nursery schools or kindergartens which are engaged primarily in 6 educational work with preschool children and in which no child is 7 enrolled on a regular basis for more than four hours per day;
- 8 (g) Schools, including boarding schools, which are engaged 9 primarily in education, operate on a definite school year schedule, 10 follow a stated academic curriculum, accept only school-age children 11 and do not accept custody of children;
- 12 (h) Seasonal camps of three months' or less duration engaged 13 primarily in recreational or educational activities;
- (i) Hospitals licensed pursuant to chapter 70.41 RCW when performing functions defined in chapter 70.41 RCW, nursing homes licensed under chapter 18.51 RCW and boarding homes licensed under chapter 18.20 RCW;
 - (j) Licensed physicians or lawyers;

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- (k) Facilities providing care to children for periods of less than twenty-four hours whose parents remain on the premises to participate in activities other than employment;
 - (1) Facilities approved and certified under chapter 71A.22 RCW;
- (m) Any agency having been in operation in this state ten years prior to June 8, 1967, and not seeking or accepting moneys or assistance from any state or federal agency, and is supported in part by an endowment or trust fund;
- (n) Persons who have a child in their home for purposes of adoption, if the child was placed in such home by a licensed child-placing agency, an authorized public or tribal agency or court or if a replacement report has been filed under chapter 26.33 RCW and the placement has been approved by the court;
- 32 (o) An agency operated by any unit of local, state, or federal 33 government or an agency, located within the boundaries of a federally 34 recognized Indian reservation, licensed by the Indian tribe;
- 35 (p) An agency located on a federal military reservation, except 36 where the military authorities request that such agency be subject to 37 the licensing requirements of this chapter.
- $((\frac{3}{3}))$ (4) "Department" means the state department of social and health services.

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- 1 ((\(\frac{4}{4}\))) (5) "Enforcement action" means any disciplinary action
 2 taken by the department including:
- 3 (a) An adverse licensing action;
- 4 <u>(b) Issuance of a deficiency statement, notification of a</u> 5 <u>violation, or licensing compliance plan;</u>
- 6 (c) A protective action including removal of a child or initiation 7 of court proceedings; or
- 8 (d) Imposition of a civil penalty.
- 9 (6) "Probationary license" means a license issued as a disciplinary
 10 measure to an agency that has previously been issued a full license but
 11 is out of compliance with licensing standards.
- 12 <u>(7) "Referent" means a person or agency who brings to the attention</u>
 13 <u>of the department a complaint or information resulting in an</u>
 14 investigation or enforcement action.
- 15 <u>(8)</u> "Juvenile" means a person under the age of twenty-one who has 16 been sentenced to a term of confinement under the supervision of the 17 department under RCW 13.40.185.
- 18 (((5) "Probationary license" means a license issued as a 19 disciplinary measure to an agency that has previously been issued a 20 full license but is out of compliance with licensing standards.
- 21 $\frac{(6)}{(9)}$ "Requirement" means any rule, regulation, or standard of 22 care to be maintained by an agency.
- 23 $((\frac{7}{}))$ (10) "Secretary" means the secretary of social and health 24 services.
- $((\frac{(8)}{(8)}))$ (11) "Street youth" means a person under the age of eighteen who lives outdoors or in another unsafe location not intended for occupancy by the minor and who is not residing with his or her parent or at his or her legally authorized residence.
- 29 (((+9))) (12) "Transitional living services" means at a minimum, to 30 the extent funds are available, the following:
- 31 (a) Educational services, including basic literacy and 32 computational skills training, either in local alternative or public 33 high schools or in a high school equivalency program that leads to 34 obtaining a high school equivalency degree;
- 35 (b) Assistance and counseling related to obtaining vocational 36 training or higher education, job readiness, job search assistance, and 37 placement programs;

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- 1 (c) Counseling and instruction in life skills such as money 2 management, home management, consumer skills, parenting, health care, 3 access to community resources, and transportation and housing options;
 - (d) Individual and group counseling; and

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- (e) Establishing networks with federal agencies and state and local organizations such as the United States department of labor, employment and training administration programs including the job training partnership act which administers private industry councils and the job corps; vocational rehabilitation; and volunteer programs.
- NEW SECTION. Sec. 7. The department of social and health services shall adopt rules as necessary to implement sections 2 through 5 of this act.
- NEW SECTION. Sec. 8. A new section is added to chapter 74.15 RCW to read as follows:
- 15 (1) The department shall establish and maintain a toll-free telephone number, and an electronic on-line system for communication of 16 17 information regarding child day-care centers and family day-care 18 providers. This number shall be available during standard business hours and during nonbusiness hours callers shall be able to leave 19 The number shall be published in reasonably available 20 messages. 21 printed and electronic media. The number shall be easily identifiable 22 as a number for communication of information as set forth in this 23 section.
 - (2) All licensed child day-care centers and family day-care providers shall post in a place and manner clearly visible to patrons and visitors the department's toll-free telephone number. Parents or guardians must be given the department's toll-free telephone number by employees or operators of the child day-care centers and family day-care providers.
- "communication 30 (3) For the purposes of this section, 31 information" means callers may: (a) Determine whether a day care is 32 licensed; (b) determine whether a day care is in good standing 33 regarding licensing requirements; (c) determine the general nature of enforcement against the providers; (d) obtain information on how to 34 35 report suspected or observed noncompliance with licensing requirements; (e) obtain information on how to report alleged abuse or neglect in a 36 day care; (f) obtain information on how to report health, safety, and 37

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- l welfare concerns in a day care; (g) receive follow-up assistance,
- 2 including information on the office of the family and children's
- 3 ombudsman; and (h) receive referral information on other agencies or
- 4 entities that may be of further assistance to the caller.

5 <u>NEW SECTION.</u> **Sec. 9.** A new section is added to chapter 74.15 RCW 6 to read as follows:

7 If a family day-care provider does not have day care insurance as defined in RCW 48.88.020, the provider shall maintain a file of 8 9 affidavits or declarations signed by each parent with a child enrolled in family day care. The affidavit or declaration shall state that the 10 parent has been informed that the family day-care provider does not 11 12 carry day-care insurance and that the parent has been informed that the day-care insurance, if any, of the owner of the property or the 13 14 homeowners' association, as appropriate, may not provide coverage for losses arising out of, or in connection with, the operation of the 15 family day-care provider, except to the extent that the losses are 16 caused by, or result from, an action or omission by the owner of the 17 18 property or the homeowners' association, for which the owner of the property or the homeowners' association would otherwise be liable under 19 the law. 20

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